



TSR VIRTUAL COFFEE BREAK

WELCOME!



- **Questions?** Type them in the chat or Q&A window at anytime. We'll have time at the end. For everything else, contact Sales@TriStateRestores.com.
- **We are recording!** Links to view the video & PDF presentation will be shared with you tomorrow morning. *Visit TriStateRestores.com/VCB for a complete archive.*
- **Starbucks Gift Cards:** NEW! First 100 Attendees today will receive a \$5 Gift Card!
- **After the VCB:** Please complete the post-event survey to share topics you'd like us to cover in our next VCB. Sept 28!
- **Liked this Presentation?** Share a review of this presentation on Google for \$25 (Subject to Google Terms & Approval) Search for "Tri State Restorations"
- **Stay till the end** – ONE lucky attendee today will **win a \$50 Amazon Gift Card!**



WHO WE ARE



FAMILY OWNED - LOCALLY OPERATED - ESTABLISHED FIRM

Tri State Restorations LLC® is an independent commercial and residential disaster recovery firm based in the Washington D.C. Metropolitan area (MD/DC/VA). We specialize in the mitigation, remediation, removal, cleanup and restoration efforts of large and small water, fire, mold, biohazard, lead & odor caused damages.

Our company's mission is *Turning Disaster Into Peace of Mind®* because we're committed to easing the burden of handling your property disaster by providing you with the best customer experience and services available.



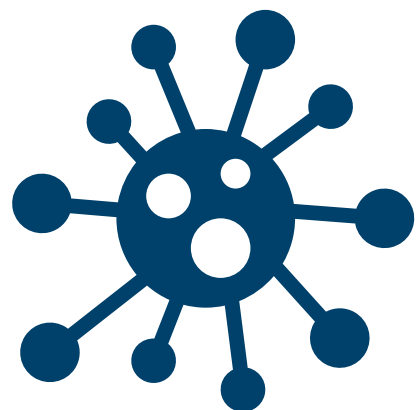


SERVICES

We're Your Local DMV Area Commercial & Residential Disaster Recovery Experts.



Water Extraction,
Mitigation &
Restoration



Mold & Lead
Remediation
Asbestos
Inspection &
Sampling



Fire/Smoke
Restoration & Odor
Control



Biohazard/Trauma
Cleaning &
Disinfection



Sewage Extraction,
Mitigation,
Disinfection &
Cleanup



LICENSED + INSURED + RELIABLE

- IICRC Certified Firm
- We Hold MHIC & DC Class A Reconstruction Licenses
- EPA Lead Safe Certified Firm
- IAQA SMART Mold Firm
- All TSR Employees are Infectious Disease Control Certified
- 2 EPA Licensed Asbestos Inspectors on staff
- 5-Star Rated

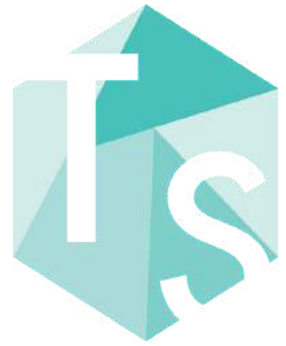


AVAILABLE 24-7





Pool Maintenance and Proper Drainage Systems Can Prevent Property Disasters



MANNUELA LEVACA

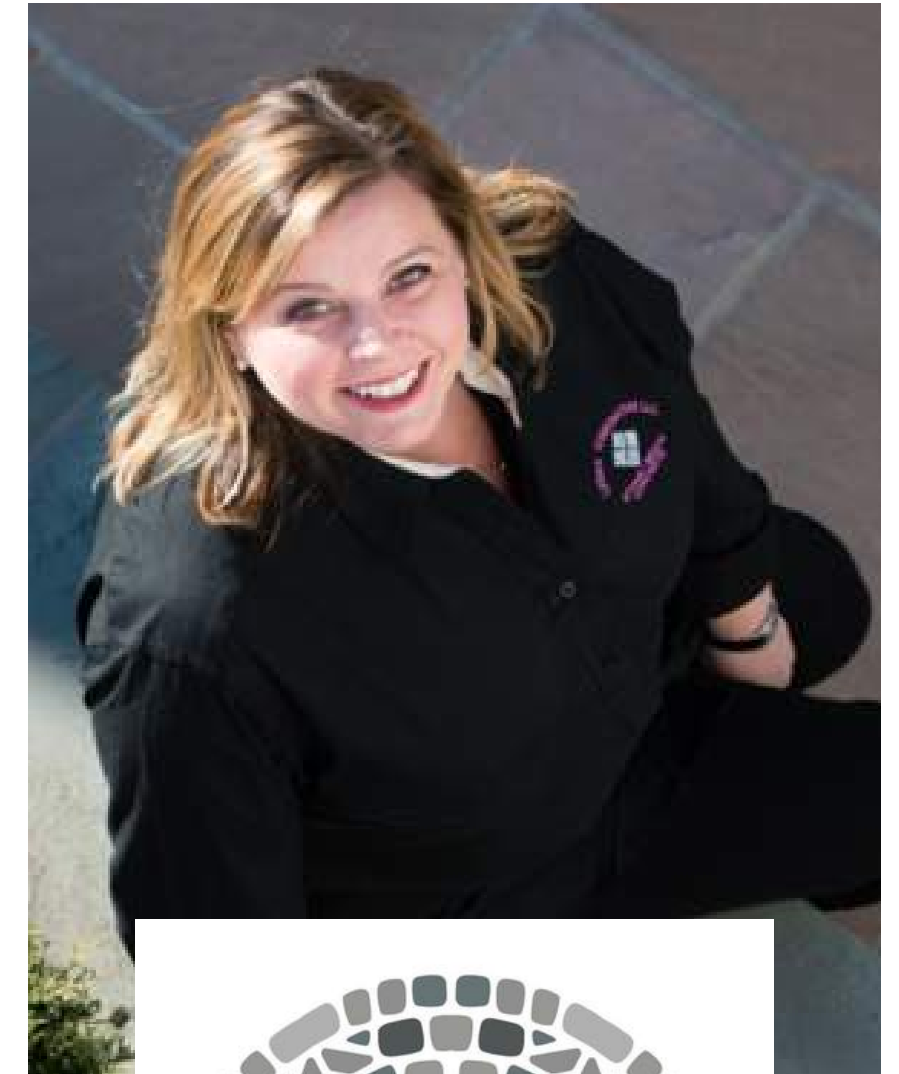
OWNER/CEO LEVACA CONSTRUCTION

MBE, WOB, DBE, WBENC CERTIFIED

LeVaca Construction started as a small, family owned business in Mount Airy, Maryland in 2005. Shortly after incorporated, LeVaca Construction suffered the sudden passing of Kevin LeVaca. In the face of adversity, our community rallied and Manuela LeVaca made the decision to carry the company forward. Manuela has grown the company and proven herself as an industry leader and expert.

She continues operating LeVaca Construction today while caring for her two loved ones, Emma and Matthew. Read the full interview with Manuela in The Washington Post: <https://wapo.st/3AZqvyk>

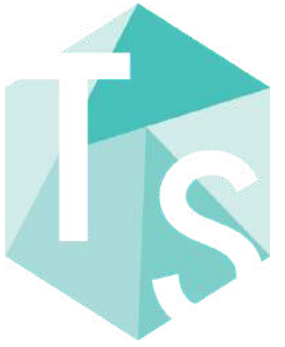
Special shout out to Mannie's uncle, and owner of Pires Construction, who often teams up with her on special projects like the one we're featuring today!







MANNIE LAVACA
LEVACA CONSTRUCTION

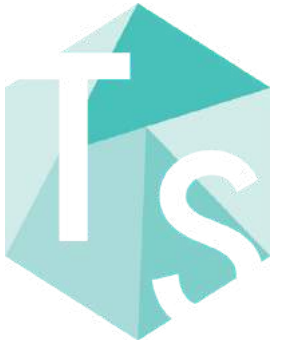


TOP 5 POOL HAZARD PREVENTION TIPS

1 – Clean your pool regularly.

Cleaning of algae will help you to prevent mold and other health hazardous substances from growing.

Water discoloration is a red flag, and signal it's time to get cleaning!



TOP 5 POOL HAZARD PREVENTION TIPS

2 – Clean/Change Your Filters Regularly

Cleaning your pool's filters will help prevent backups and pipe clogs.

Providing water with a safe way to travel will prevent your property from being susceptible to water intrusion damages.



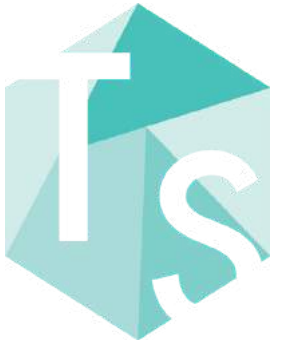


TOP 5 POOL HAZARD PREVENTION TIPS

3 – Tile Maintenance

Complete a bi-annual inspection of all grout, mortar and tiles in your pool and surrounding deck areas. Concrete or mortar cracks can cause water intrusion issues with nearby properties.

Prevent material break-down and stop water migration before it starts. Be sure to check pool decks for cracking and touch up any vulnerable areas during your bi-annual inspection.



TOP 5 POOL HAZARD PREVENTION TIPS

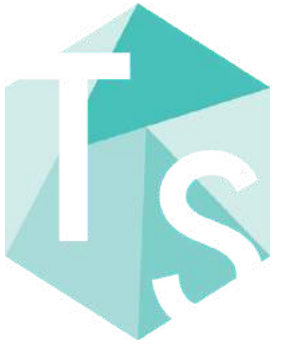
4 – Regularly Check Your Pool's Plumbing & Drainage

Whether it's in your home, office or in your pool, clogged pipes can cause serious problems for you down the road.

Prevent water back up and intrusion issues by regularly checking the integrity of your pool's plumbing. Immediately repair any pinhole leaks and clear clogs.

Slow leaks can damage a home or pool's foundation over a period. The supply and return lines to pool equipment are the most common source of slow leaks.





TOP 5 POOL HAZARD PREVENTION TIPS

5 – Inspect for Pipe Leaks Under Concrete Pool Decks (bi-annual)

Concrete pool decks do a great job at hiding the working mechanisms of your pool, it also, unfortunately, means that one of the biggest potential hazards could go unnoticed for quite some time.

Having a pipe leak under your concrete pool deck could lead to disastrous consequences, including loss of structural integrity, mold and microbial growth, and water migration issues (water may unintentionally flow towards your property.)







**Pool Installation Done
Right - Featuring Work
from LaVaca Construction
& Pires Construction**

LEVACA CONSTRUCTION IN COLLABORATION W/ PIRES CONSTRUCTION

Key Things to point out:

- Plumbing is Secured
- All of it is going out at one central location (ease of access)
- Cleanliness & respect for customer's property
- Grid is aligned prior to the pour
- Plan for lighting prior to start, much easier to install during the process.
- *Cool Note: During the plaster installation, the crew was wearing crocks w/ sponges taped to the bottom!*



THE FINISHED PRODUCT...



**Hidden Grading w/
Landscaping**



Drains in the Stone Wall



**Hidden Grading w/
Landscaping**

Channel Drain



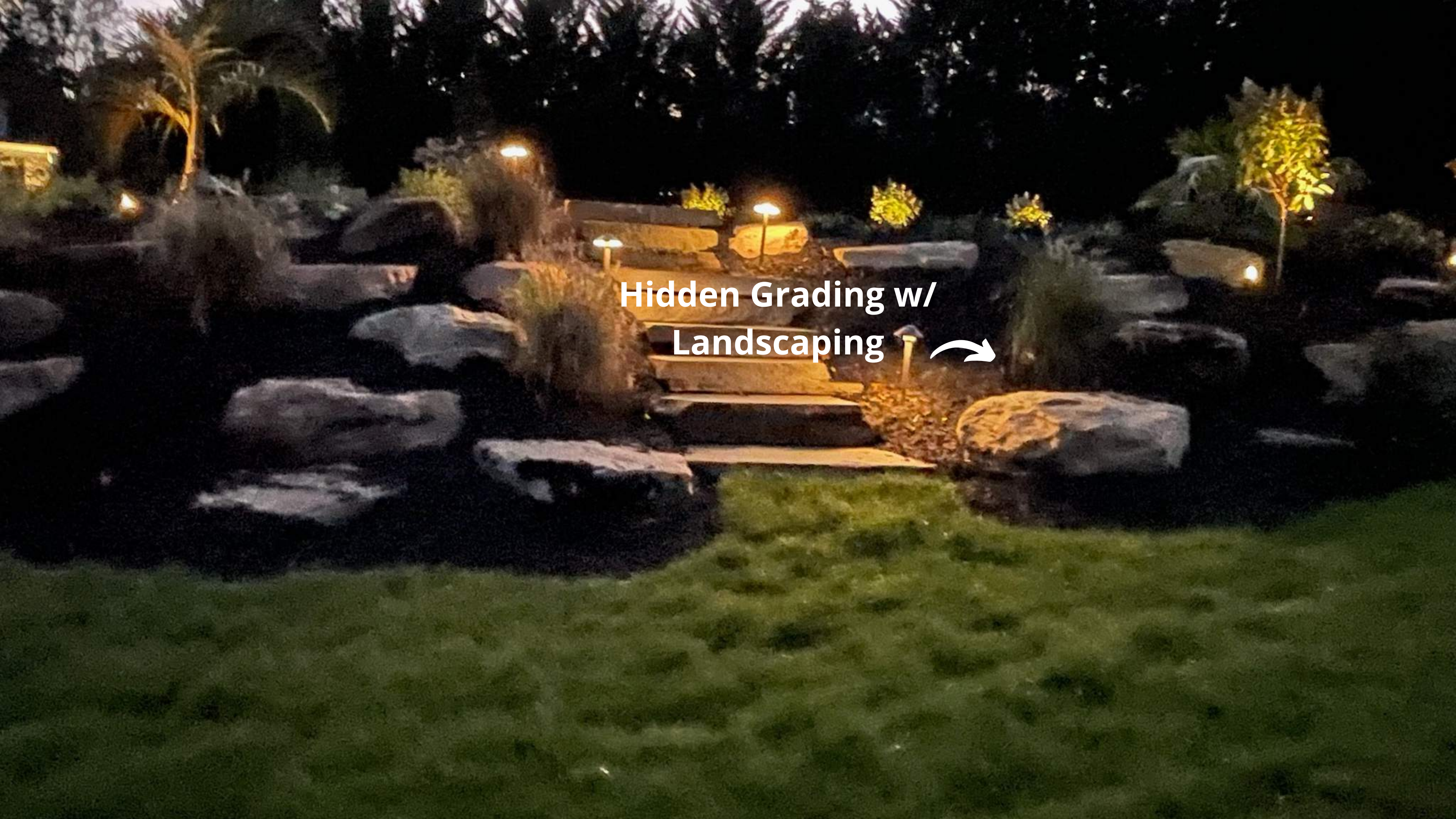
More Drainage



Main Goal: Navigate Water Away From Adjoining Property!

Hidden Landscape Drainage





Hidden Grading w/
Landscaping

The image shows a well-manicured garden at night. A stone retaining wall runs across the middle ground, with several wooden steps leading up to it. The garden is filled with various plants, including a palm tree on the left and several smaller shrubs and trees on the right. Warm, yellowish lights are placed throughout the garden, illuminating the plants and the stone wall. The foreground is a lush green lawn.





Massive Boulders Help to Prevent Erosion in Landscaping



Irrigation systems put in place to direct water until the plants are rooted. Once full grown, these plants will help with directing water.



Once the Plaster Has Been Finished, Water Needs to be Placed Immediately



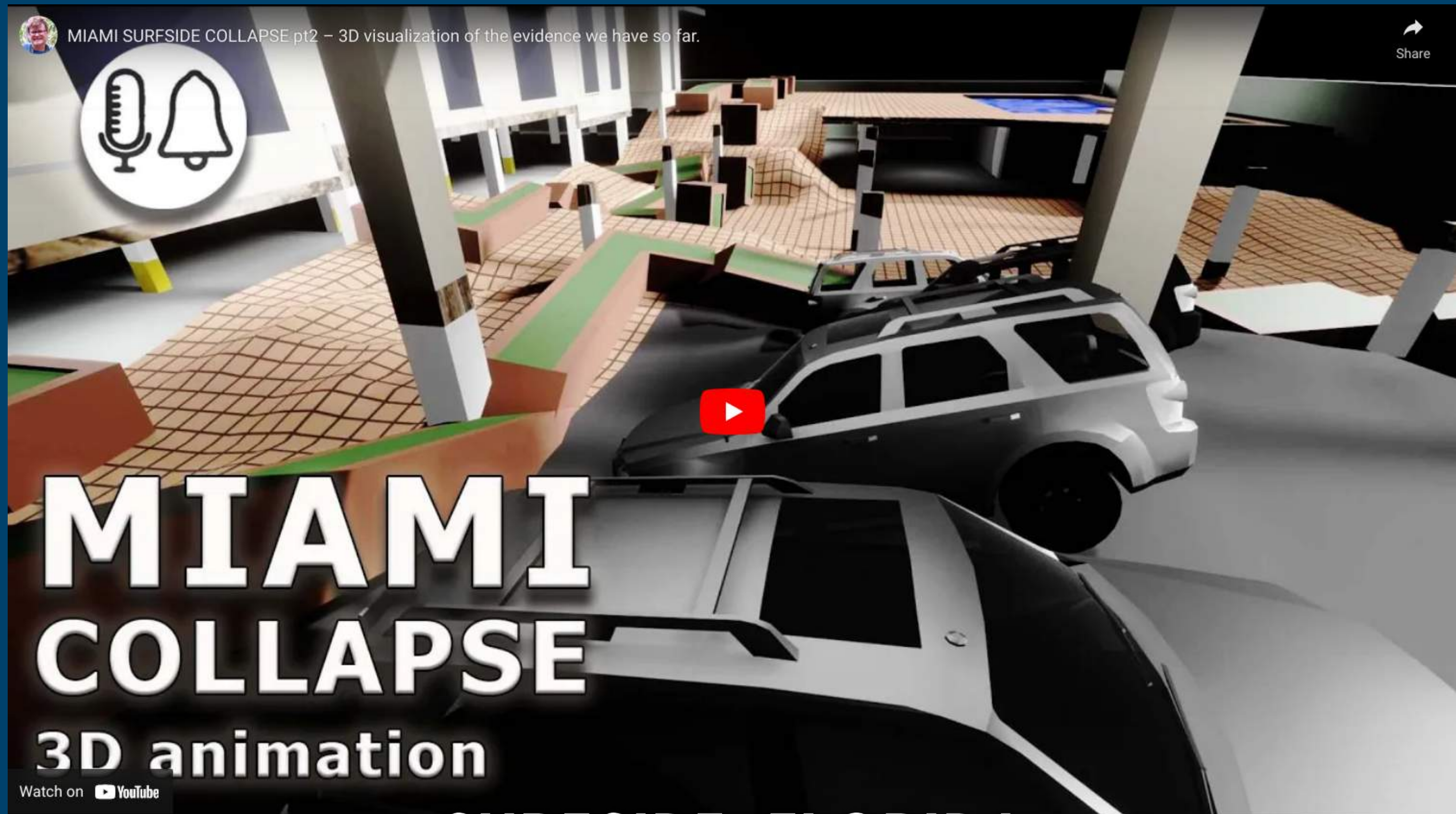
5 Semi Truck Loads of Water

**How long do you think this project took?
Groundbreaking to End.**

(Answers in comments section)



Here Are Some of the Biggest Pool Property Disasters We've Seen



MIAMI COLLAPSE

3D animation

SURFSIDE, FLORIDA

Water intrusion played a large role in this catastrophic collapse that caused 98 residents to loose their lives.



Above the area of the water damage in the parking garage, were large planters that sat on the ground-level pool deck. Engineers had noted problems with the waterproofing under both the deck and the planters causing massive drainage issues and standing water.



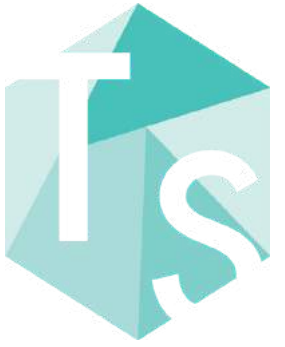
In 2020, crews took a **core sample** from the pool deck slab near the planters, within a few feet of where column M11.1 was located below. They didn't find any original waterproofing, and the concrete appeared to crumble away from the steel reinforcement inside the sample.

Photo from Champlain Towers public records, Town of Surfside





POOL HOUSE HAZARDS



Slow leaks can damage a home or pool's foundation over a period. The supply and return lines to pool equipment are the most common source of slow leaks.

It can also cause water intrusion damages to surrounding buildings and structures.

Here are a few photos of severe microbial growth in an unkept pool house.









IN CLOSING...

Following proper mitigation standards after a leak, flood, fire or trauma loss is reported is crucial to save time, money and prevent unnecessary secondary property and structural loss.

If you suspect water damage, mold growth, or any other property hazard, give us a call on our emergency services line:

24/7: 866-818-1949





QUESTIONS?

Enter them into the Q&A or chat box now!



24-HOUR EMERGENCY LINE

866-818-1949



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TriStateRestores.com



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HELP US PLAN FOR FUTURE COFFEE BREAKS!

Let us know what you'd like for us to cover next month by completing the post-event survey!



LIKED THIS PRESENTATION?

Review Tri State Restorations on Google and we'll send you a \$25 Amazon Gift Card once it's been approved.



GRAND PRIZE DRAWING TIME!



The background of the image is a solid dark blue color. Overlaid on this background is a repeating pattern of a logo. The logo consists of a teal-colored cube with a white 't' on its front face and a white 's' on its right side face. The cubes are arranged in a staggered grid pattern across the entire image.

SEE YOU SEPT 28!