



TSR VIRTUAL COFFEE BREAK

WELCOME!



- **Questions?** Type them in the chat or Q&A window at anytime. We'll have time at the end. For everything else, contact Sales@TriStateRestores.com.
- **We are recording!** Links to view the video & PDF presentation will be shared with you tomorrow morning. Visit TriStateRestores.com/VCB for a complete archive.
- **Starbucks Gift Cards:** NEW! First 100 Attendees today will receive a \$5 Gift Card!
- **After the VCB:** Please complete the post-event survey to share topics you'd like us to cover in our next VCB. Aug. 31!
- **Liked this Presentation?** Share a review of TSR on Google for \$25
(Subject to Google Review/Approval) Search for "Tri State Restorations"
- **Stay till the end** – ONE lucky attendee will **win an Emergency Kit (Worth \$75)**



WHO WE ARE



FAMILY OWNED - LOCALLY OPERATED - ESTABLISHED FIRM

Tri State Restorations LLC® is an independent commercial and residential disaster recovery firm based in the Washington D.C. Metropolitan area (MD/DC/VA). We specialize in the mitigation, remediation, removal, cleanup and restoration efforts of large and small water, fire, mold, biohazard, lead & odor caused damages.

Our company's mission is *Turning Disaster Into Peace of Mind®* because we're committed to easing the burden of handling your property disaster by providing you with the best customer experience and services available.



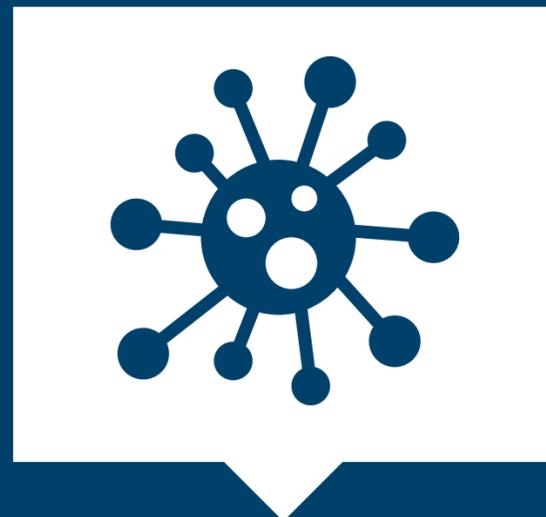


SERVICES

We're Your Local DMV Area Commercial & Residential Disaster Recovery Experts.



Water Extraction,
Mitigation &
Restoration



Mold & Lead
Remediation
Asbestos
Inspection &
Sampling



Fire/Smoke
Restoration & Odor
Control



Biohazard/Trauma
Cleaning &
Disinfection



Sewage Extraction,
Mitigation,
Disinfection &
Cleanup



LICENSED + INSURED + RELIABLE

- IICRC Certified Firm
- We Hold MHIC & DC Class A Reconstruction Licenses
- EPA Lead Safe Certified Firm
- IAQA SMART Mold Firm
- All TSR Employees are Infectious Disease Control Certified
- 2 EPA Licensed Asbestos Inspectors on staff
- 5-Star Rated



AVAILABLE 24-7





Hurricane Season Started on June 1, But the Bulk of Rainstorms and Hurricane Related Weather Typically Hits the DMV Hardest During August-November.



WHAT IS A HURRICANE?

*A hurricane is a type of storm called a **tropical cyclone**, which forms over tropical or subtropical waters.*

What makes a Hurricane?

Thunderstorms, warm ocean water and light winds are the conditions needed for a hurricane to form

Saffir-Simpson Winds Scale Ratings:

- Category 1 hurricane = sustained winds of 74-95 mph.
- Category 2 hurricane = sustained winds of 96-110 mph.
- Category 3 hurricane = sustained winds of 111-129 mph.
- Category 4 hurricane = sustained winds of 130-156 mph.
- Category 5 hurricane = sustained winds of 157+ mph.



**When the maximum
sustained winds**





KNOW YOUR ZONE

Being aware of high risk areas will help save your life.

The State of Maryland has put together a website where you can look up your local area to see if it's a high risk zone or not.

KnowYourZoneMD.com



MAKE A PLAN

Make a disaster plan & make sure everyone in your household knows and understands your plans.

Ensure your community or business has a continuity plan to continue operating when disaster strikes.

1. How will I receive emergency alerts and warnings?
2. What is my shelter plan?
3. What is my evacuation route?
4. What is my family/household communication plan?
5. Do I need to update my emergency preparedness kit?





Identify if you may need additional help during an emergency if you or anyone else in your household is an individual with a disability and plan accordingly.



TIPS TO PREPARE

- Prepare safe drinking water for every member of your household.
- Secure any outdoor equipment or furniture.
- Pack a supply bag (more on this in the next slide.)
- **Make an evacuation route:** You may have to evacuate quickly due to a hurricane if you live in an evacuation zone. [Learn your evacuation routes](#), practice with your household and pets, and identify where you will stay.
- Listen to NOAA Weather Radio and local radio and television news to monitor for severe weather updates and warnings. Sign up to receive text and email alerts from your county's social media tools.
- Charge all phones and communication devices.
- Unplug all electronics and move them as high as possible.





TIPS TO PREPARE

- If recommended by utilities or emergency offices, turn off breakers to avoid power surges
- Make sure your insurance policies and personal documents, such as ID, are up to date. Make copies and keep them in a secure password-protected digital space.
- Keep important documents in a dry bag or weather proof container. This should be easily accessible via your property's exit route and portable enough to fit comfortably in your car.
- Have the proper plywood, steel or aluminum panels to board up the windows and doors. Remember, the garage door is the most vulnerable part of the home, so it must be able to withstand the winds.





To Do: Before A Hurricane

- Anchor oil tanks
- Move cars to garage or higher ground, secure boats
- Check for sewage system backflow valve.
- Fit well with flood-proof cap
- Fill bathtubs and jugs to ensure water supply
- Store yard items, paint, pesticides, empty trash, etc.

SECURE YOUR PROPERTY



WHAT TO PACK

Have enough supplies for your household, including medication, disinfectant supplies and pet supplies in your go bag or car trunk. You may not have access to these supplies for days or even weeks after a hurricane.

- Water
- Important Documents
- Snacks - individually packed and sealed
- Toiletries
- Prescription medications (enough for at least 1 week)
- First Aid Kit
- Extra clothes (if possible)
- hand crank radio and flashlight
- This device can even help power your phone! we liked it so much we added it to today's grand prize giveaway!



Hurricane Preparedness

Get an Insurance Checkup



Check with
your agent



Know your
policy



Consider
flood insurance



Keep
documents
with you

weather.gov



[HTTPS://WWW.NOAA.GOV/GET-INSURANCE-CHECKUP-HURRICANE-PREPAREDNESS](https://www.noaa.gov/get-insurance-checkup-hurricane-preparedness)



Other things to consider with your insurance policy:

Main line backup insurance is often an add on to your policy, and for often less than \$100 a year, you can protect yourself from very costly mitigation and restoration services.

WEATHER ALERT



STAY INFORMED, PAY ATTENTION TO EMERGENCY ALERTS:

Have several ways to receive alerts. Download the FEMA app and receive real-time alerts from the National Weather Service for up to five locations nationwide. Sign up for community alerts in your area and be aware of the Emergency Alert System (EAS) and Wireless Emergency Alert (WEA), which require no sign up.



WEATHER THE STORM

- Stay indoors during hurricanes and away from windows and glass
- Never operate a portable generator inside your home
- Never connect a generator directly into your home's wiring unless a transfer switch has been installed
- Always use GFCIs in areas where water and electricity may come in contact









WHAT DAMAGE DOES IT DO TO MY PROPERTY

What damage does it do to my property?

- Flood water and tidewater intrusions are considered Category 3 losses.

Category 3 water loss contains grossly contaminated water. Your restoration company contractor should remove all affected cosmetic materials such as insulation, hardwood flooring, drywall, carpet padding, carpet, and cushions. Tri State Restorations uses an anti-microbial spray and HEPA vacuuming to disinfect affected items after category 3 water damage incidents.





SECONDARY DAMAGES

- As defined by the IICRC: Throughout the drying process, restorers should inspect for water-related secondary damage issues. Secondary damage is defined as the wetting or impairment of the appearance or function of a material from prolonged indirect exposure to water or indirect exposure to contamination carried by or resulting from the current water intrusion, which is reversible or permanent.
- Restorers like Tri State inspect for excessive humidity and elevated moisture level or moisture content in areas adjacent to the affected area.



RESPONSE TIME: Within the First 24hrs

It may not seem like much water at first, but waiting to react can have serious consequences. Water migrates fairly quickly and what at first seemed like a puddle, may have now destroyed an entire ceiling's worth of drywall, paint and fixtures.

A quick response to mitigate water damage means that a restoration contractor like Tri State has a better chance of being able to salvage and dry your property's affected building materials after a water damage incident. This saves you money during both the demolition and reconstruction phases of your loss. NOTE: Due to the nature of the damage or materials, some affected items may be deemed unsalvageable prior to drying.



HOW DO I RECOVER

- After the Hurricane, the standing waters pose various risks, including infectious diseases, chemical hazards and injuries. When floodwater migrates into your home, this is when Tri State Restorations can help!
- Do not use electrical equipment and electronics, including receptacles, that have been submerged in water
- Have a qualified electrician inspect any water-damaged electrical equipment and electronics
- Stay away from downed power lines. If you encounter a downed power line, stay at least 35 feet away and do not touch the line or anything that may be in contact with the line



IN CLOSING...

Following proper mitigation standards after a leak, flood, fire or trauma loss is reported is crucial to save time, money and prevent unnecessary secondary property and structural loss.

If you suspect water damage, mold growth, or any other property hazard, give us a call on our emergency services line:

24/7: 866-818-1949





QUESTIONS?

Enter them into the Q&A or chat box now!



24-HOUR EMERGENCY LINE

866-818-1949



WEBSITE:

TriStateRestores.com



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HELP US PLAN FOR FUTURE COFFEE BREAKS!

Let us know what you'd like for us to cover next month by completing the post-event survey!



LIKED THIS PRESENTATION?

Review Tri State Restorations on Google and we'll send you a \$25 Amazon Gift Card once it's been approved.





GRAND PRIZE DRAWING TIME!



SEE YOU AUG 31